

Recruiter's Network Meeting March 25, 2019

Presented by

OPS – Office of Personnel Services



Agenda:

- Overview of Careers portal
- Employment Application in Careers
- Hiring Current or Former Employees
- Paper Employment Application Process
- Job Search Feature
- Job Posting Template
- Email Correspondence
- Next Steps & Resources



Overview of Careers Portal

- The http://jobs.ks.gov URL remains as the entry point to the State of Kansas Employment Center. Website branding and links are being updated to reflect the new employment application process.
- Applicants will click on the "Careers" button, to take them into the "Careers" portal.
- The State of Kansas online Careers portal is where both internal and external applicants will view current job openings.
- Applicants can register to create an account. Once registered they can submit job applications, view their job application history, upload documents and maintain job searches.



Overview of Careers Portal

State Employment Center

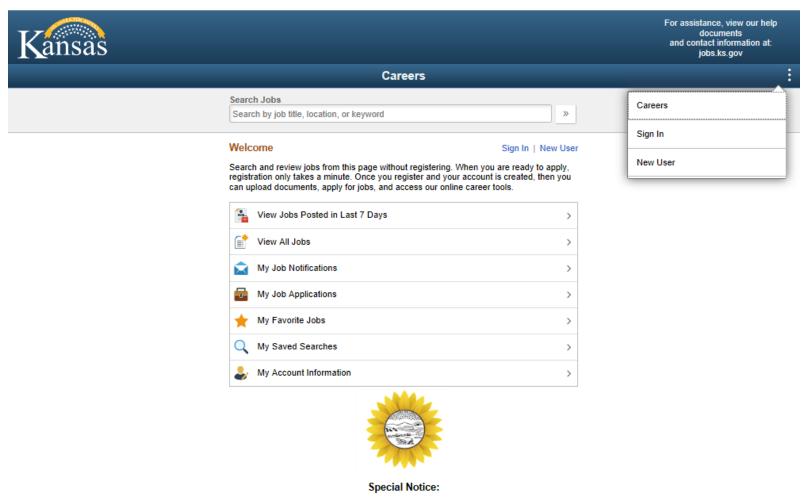


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Overview of Careers Portal

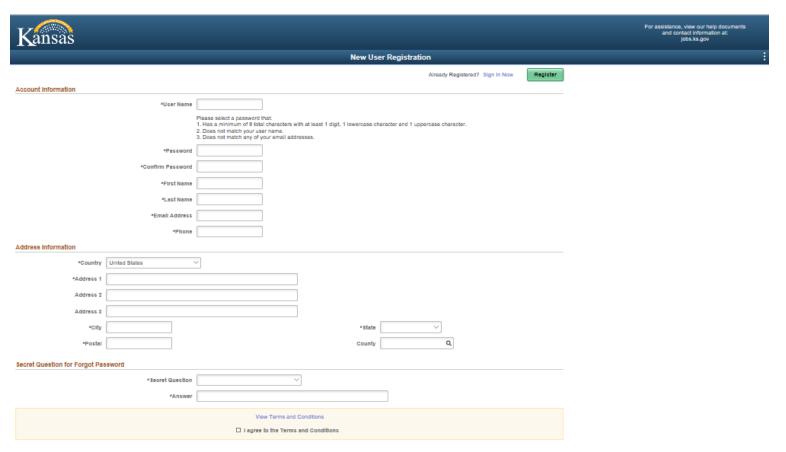
Careers Portal



The system will go-live on Thursday, April 4, 2019 at 7:00 AM.

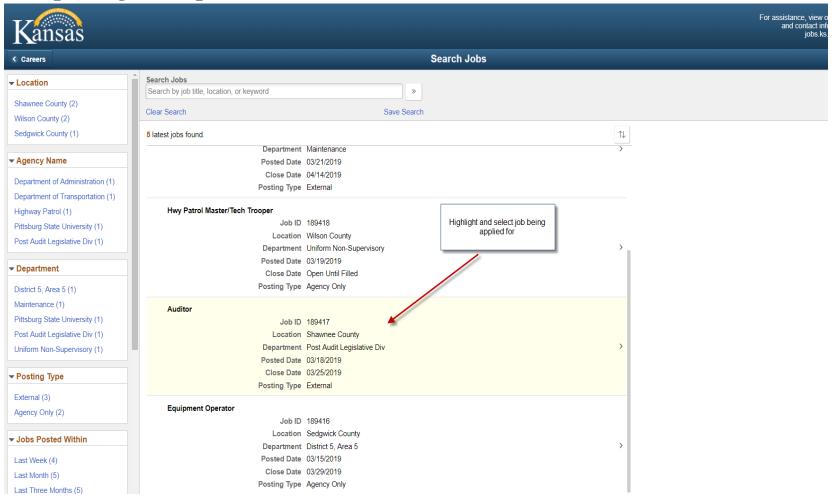


Applicants can search for State of Kansas Jobs without registering. All other features of the Careers portal require that an applicant register and create an account. Each account requires a unique email address. Address information entered here updates the Recruiting module in SHARP.



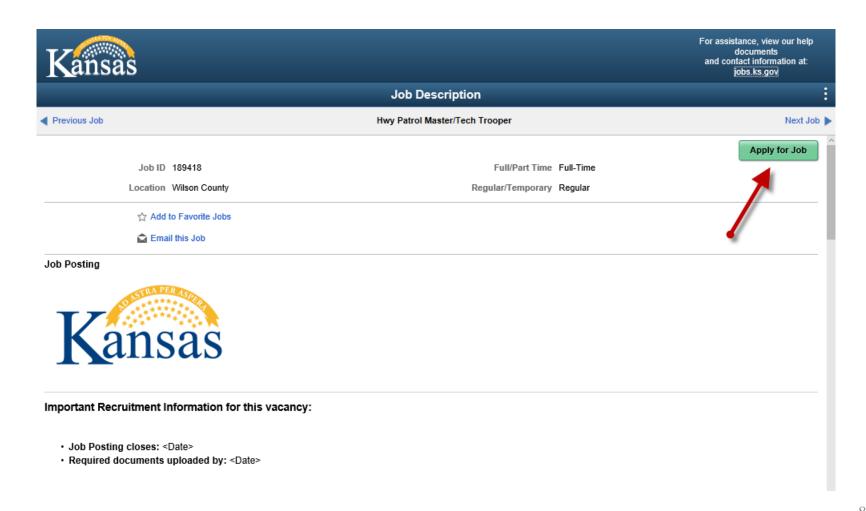


To view details of a specific Job Posting, applicants can either click anywhere in the highlighted area of the specific Job Posting or click on the arrow on the right hand side of the posting description.



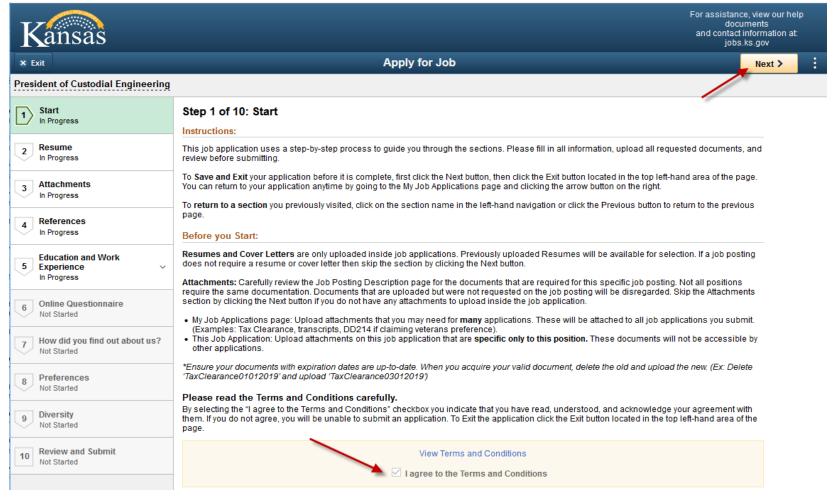


Applicants will click on the Apply for Job button to start the employment application process. NOTE: applicant must be registered and signed in to apply.



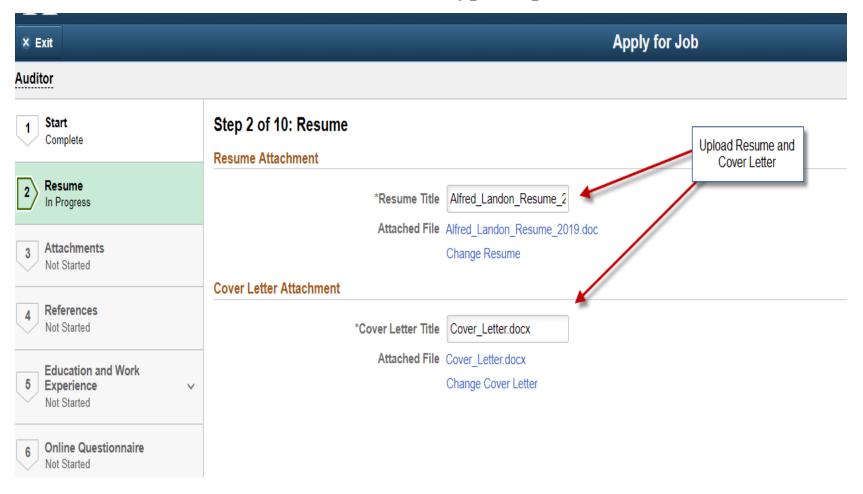


Step 1: Instructions and Terms and Conditions: Includes instructions reminding the applicant to have requested attachments ready before starting the process. Upon agreeing to the Terms and Conditions they can click 'Next'.



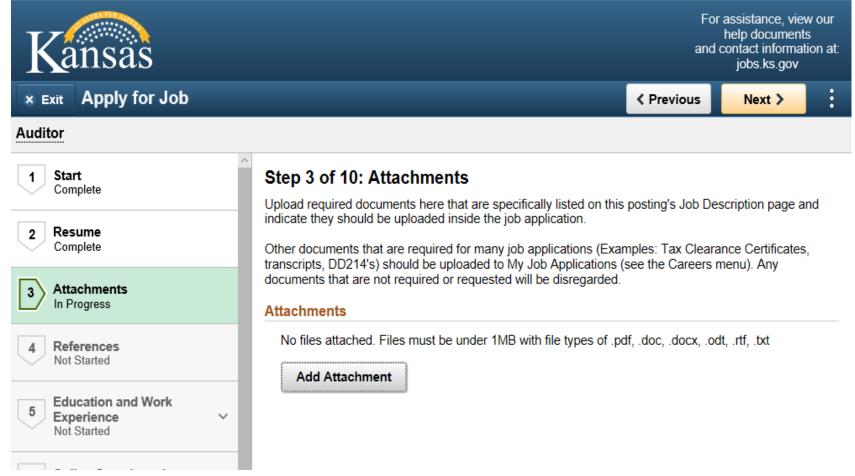


Step 2: Resume: Applicants can upload resumes and cover letters if required for a Job Posting. Prior to uploading, the screen will include text that no files are attached and that files must be under 1MB with a file type of .pdf, .doc, .docx, .odt, .rtf, .txt.



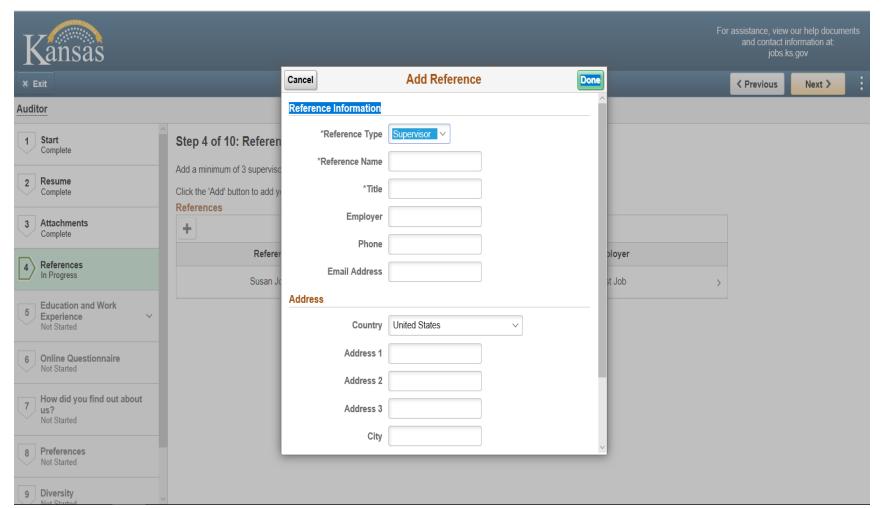


Step 3: Attachments: Applicants can upload attachments specifically requested in the Job Posting. Other documents that are required for many job applications (Examples: Tax Clearance Certificates, transcripts, DD214's) should be uploaded to My Job Applications in Careers menu.



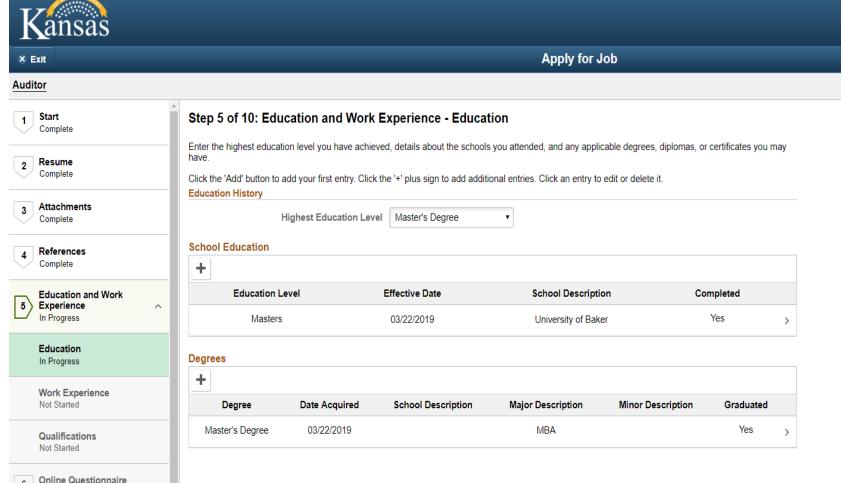


Step 4: References: Applicants are instructed to enter a minimum of 3 supervisor references.



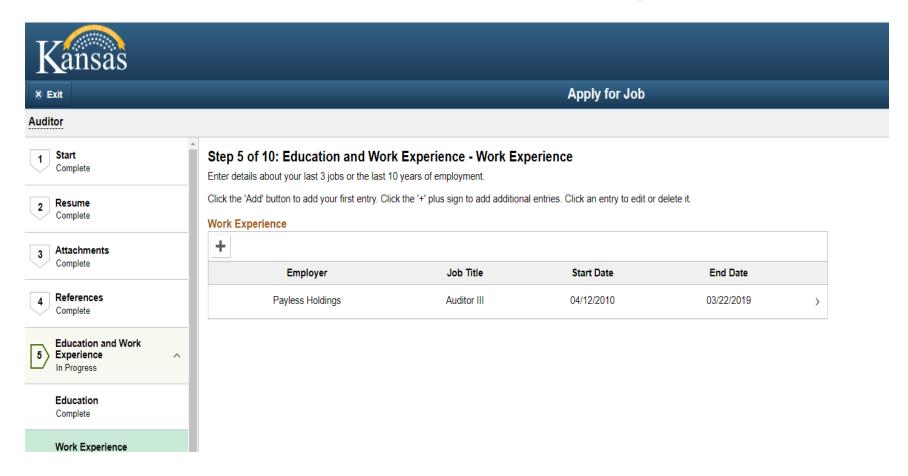


Step 5: Education: Applicants can enter the highest education level they achieved, details about the schools they attended, and any applicable degrees, diplomas, or certificates they may have.



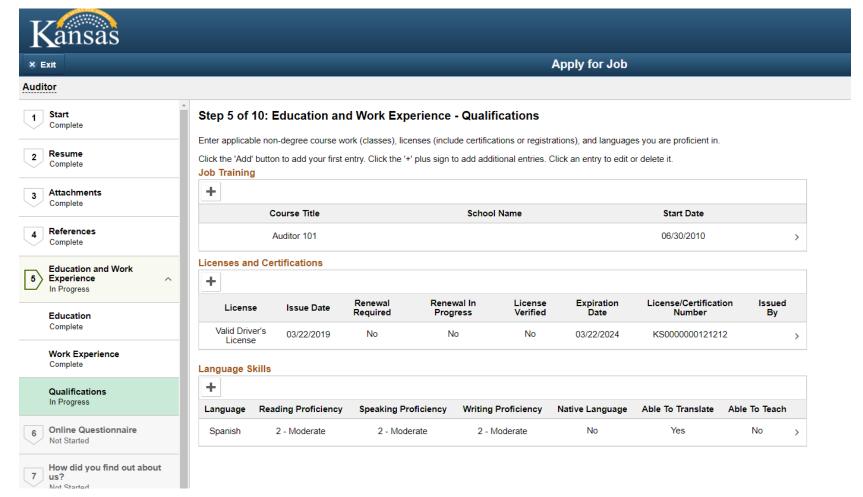


Step 5 (Continued): Work Experience Applicants are instructed to enter details about their last 3 jobs or the last 10 years of employment.



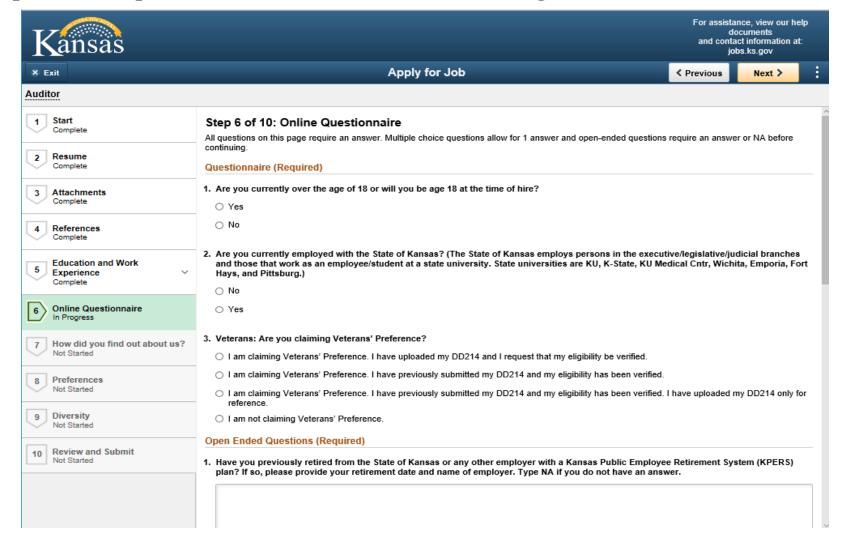


Step 5 (Continued) Qualifications: Applicants are instructed to enter applicable nondegree course work (classes), licenses (including certifications or registrations), and languages they are proficient in.



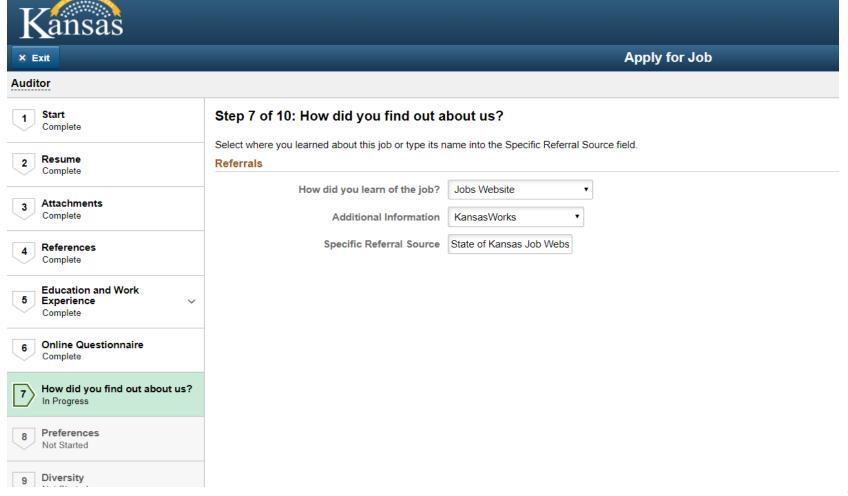


Step 6: Online Questionnaire: Applicants are instructed that all questions on this page require an answer. Multiple choice questions allow for 1 answer and open-ended questions require an answer or NA before continuing.



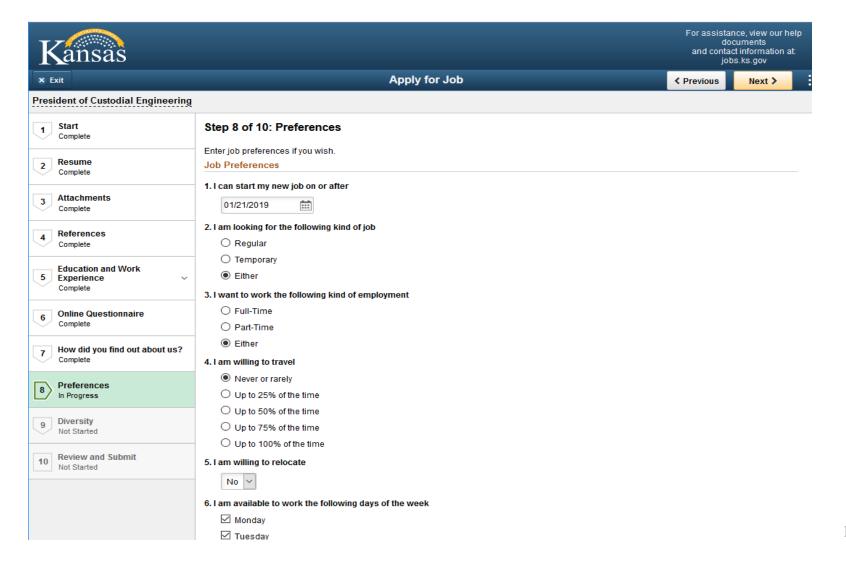


Step 7: How did find out about us?: Applicants can select where they learned about the job.



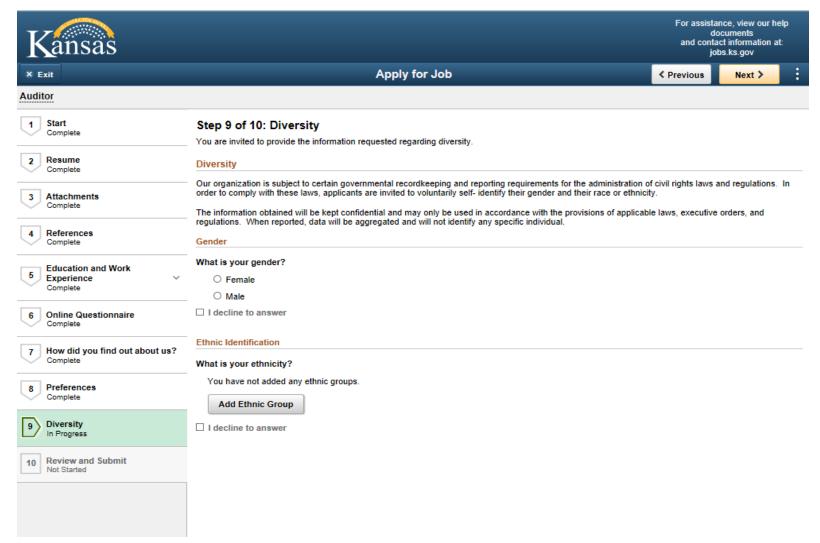


Step 8: Employment Preferences: Applicants can enter their employment preferences.



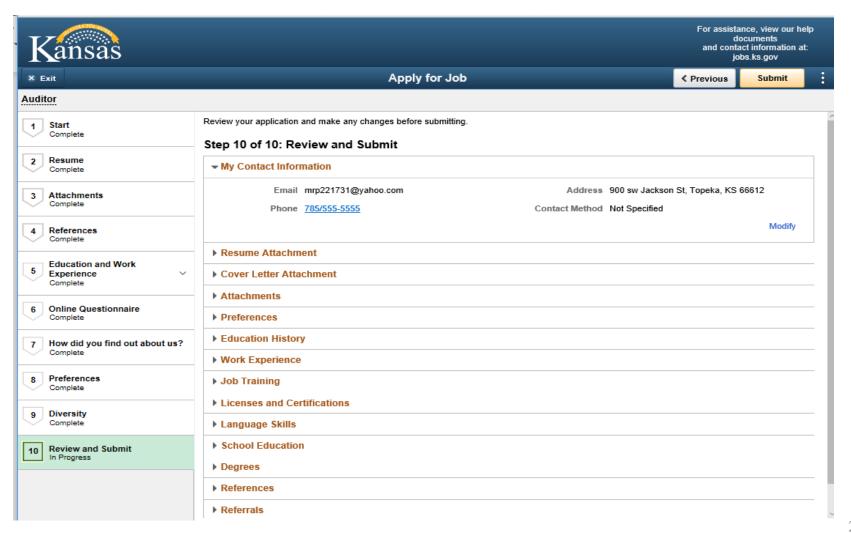


Step 9: Diversity Survey: Applicants can provide the requested diversity information or decline to answer.



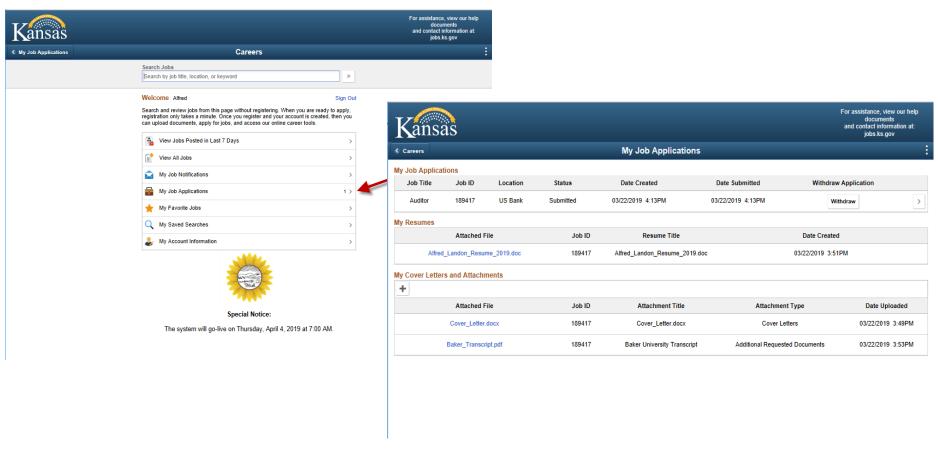


Step 10: Submit Screen: Applicants are instructed to review their application and make any changes before clicking on 'Submit'.





Applicants can now see updates in the My Job Applications section of the Careers menu.



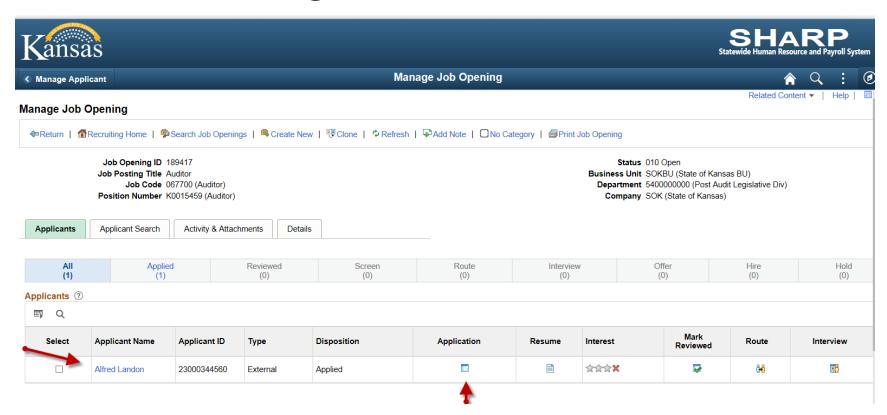


Applicants receive a confirmation email at the email address listed in their registration. The email will be sent from the following email address: KSJOBS_NoReply@ks.gov

Your online application has been successfully submitted > Indox x			•	
KSJOBS_NoReply@ks.gov to me ▼	Fri, Mar 22, 2:48 PM (23 hours ago)	☆	~	:
Dear Alfred				
Thank you for expressing an interest for the following position(s):				
189410-Secretary III				
We will carefully review your application to determine if you are a qualified candidate. If your application passes our initial evaluation, we will contact y	ou.			
To visit our careers site use the following link to sign in to your account:				
ttps://jobs92dev.sok.ks.gov/psp/sokhrtstcg/APPLICANT/HRMS/c/HRS_HRAM.HRS_APP_SCHJOB.GBL?Page=HRS_APP_SCHJOB&Action=U&FOCUS=Applicant&SiteId=1				
Thank you				
For assistance with your account (user names and passwords), please contact the Help Desk at 785-368-8000, Select Option 5. Kansas Service Desk Hours: Monday-Friday, 8:00am-4:30pm.				
For assistance with job postings and applications, please contact the Recruiter listed on the Job Posting Description page.				
This is an automated message from the State of Kansas Careers system (https://jobs.ks.gov). Email replies to KSJOBS_noreply@ks.gov are not monitored.				



Applicants <u>add themselves</u> and <u>associate themselves</u> to your job openings when they apply through Careers. The recruiter may now review application materials submitted by the applicant in the SHARP Recruiting module.





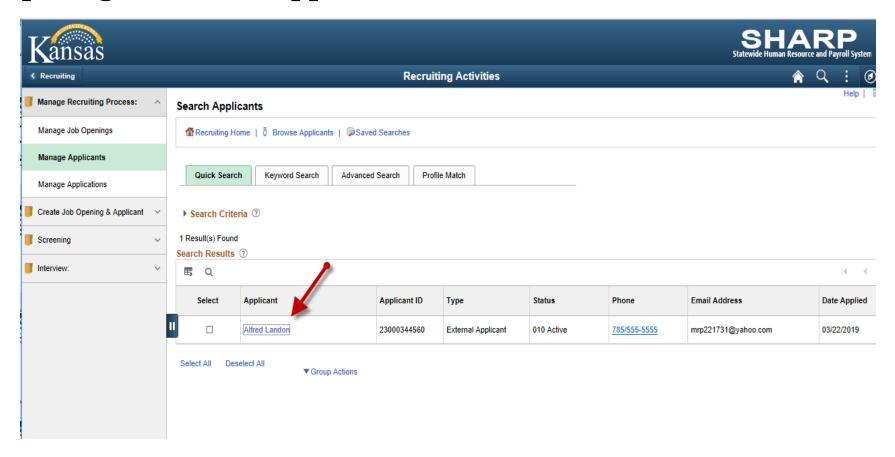
- All applicants who register in the Careers portal beginning April 4, 2019 will be assigned a new Applicant ID in SHARP.
- Applicants using the Careers Portal will not receive notification of the Applicant ID that was assigned.
 Applicants will only need to know their User Name and Password to use the Careers portal to search and apply for jobs.
- Existing Applicant Data will remain in SHARP for reference purposes. Existing applicant data can be used by Recruiters for applicants that are unable to register in the Careers portal.



- All applicants, including current or former employees, who
 register will initially be assigned the Applicant Type of
 'External Applicant'.
- Recruiters will update Applicant Data to change the Applicant Type to 'Employee' and enter the Employee ID prior to starting the Manage Hires Process.
- Agencies will need to use the Statewide View Only security role to verify the Employee ID provided by the applicant or to verify based on work history data provided in the employment application.

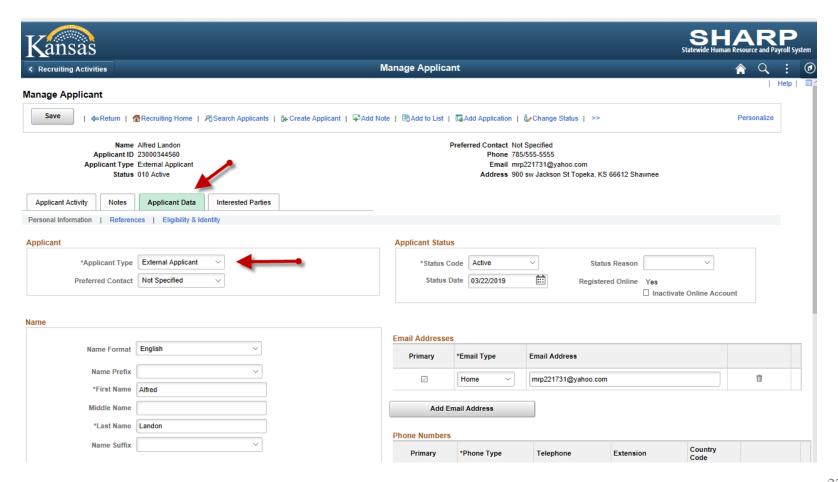


Navigate to Manage Applicants in Recruiting. Search for the Applicant with the Applicant ID that is associated to your job opening. Click the Applicant Name Link.



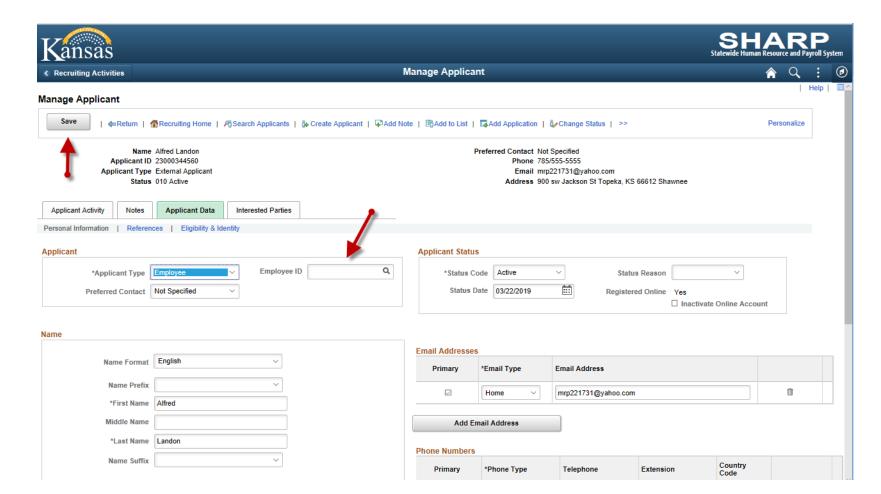


Click the Applicant Data tab and then click in the Applicant Type field and select Employee.





Next, enter the Employee ID and press Save. This ensures that the Manage Hires process will work correctly and populate with the correct Action/Reason options for the type of Hire.

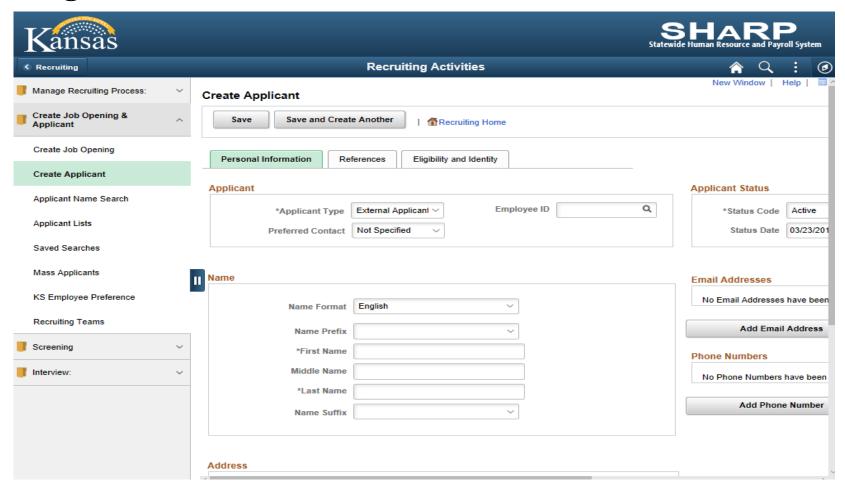




- Recruiters should manually add applicants and/or associate them to job openings <u>only</u> if the applicant needs special assistance, does not have access to a computer or if online applications are not accepted.
- A paper employment application will be available on the State Employment Center website.
- Recruiters can continue to use the Mass Applicants function to associate any applicants who are unable to register in the Careers portal.
- Recruiters may also scan and upload a copy of the paper application and attachments and attach them to the applicants record in SHARP after the applicant has been created and associated to your Job Opening.

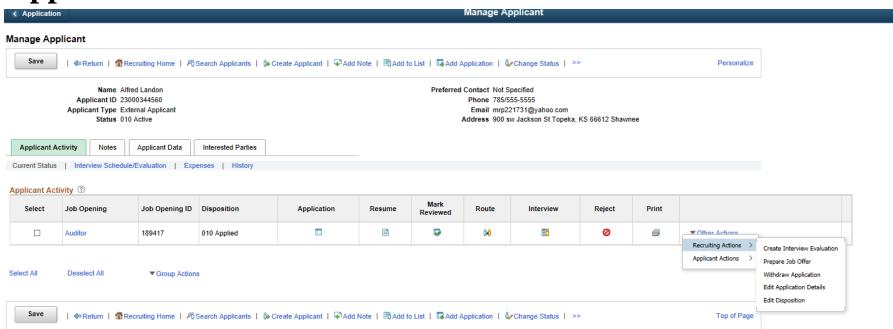


Navigation to the Create Applicant page can be found within the Recruiting Activities tile Create Job Opening & Applicant navigation collection.



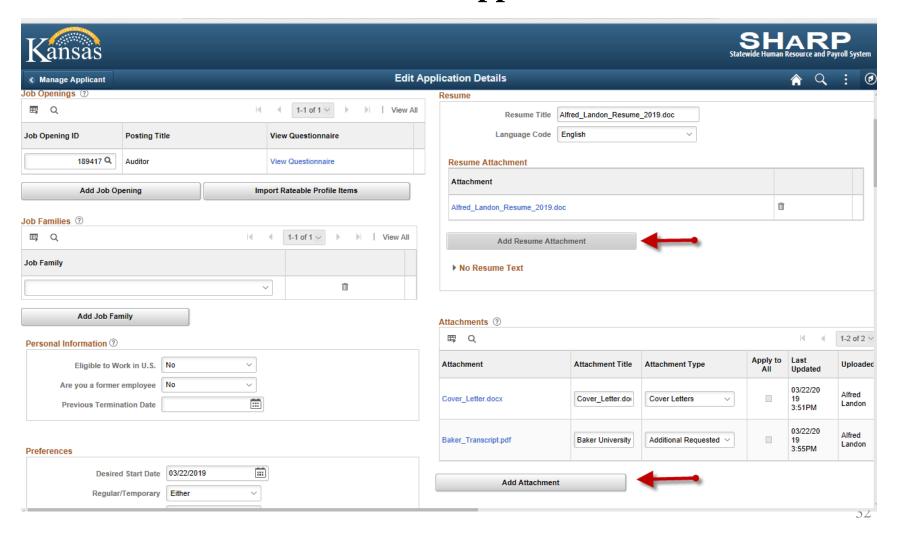


Click on Recruiting Action > Edit Application Details next to your Job Opening to upload and attach documents to the applicants record.



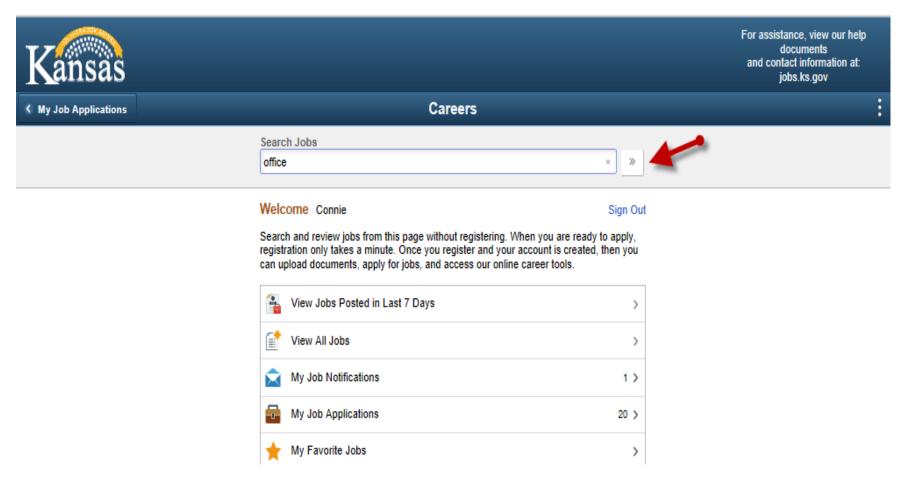


On the Edit Application Details page upload any scanned documentation received from the applicant.





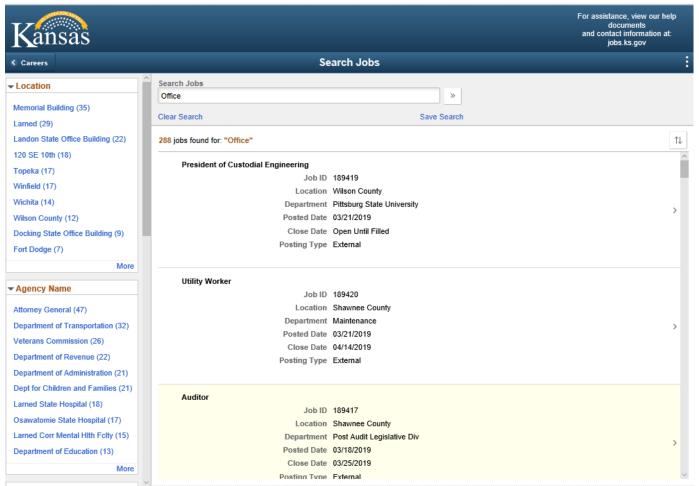
The Search Jobs field is for keywords. Applicants can enter any word or the beginning of a word they wish to search for into the field and then click the double arrow button (or press Enter on the keyboard) to show the results.







For Example: If the applicant enters the word 'office', it will return jobs that contain the word 'office' or a derivative of the word office, like officer. Jobs that contain the words office or officer anywhere in their title or job posting details may be returned.

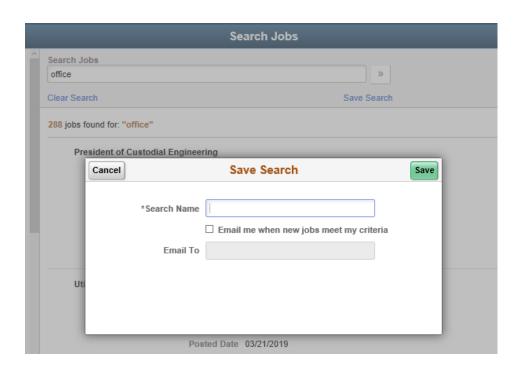






Registered applicants can select 'Save Search' by assigning a Search Name. In addition, they can also opt to receive an email when new jobs meeting their search criteria are posted. The applicant can enter any email address they wish to have these emails sent to. The email subscription will automatically end after 1 year but the applicant can re-create the search if they still wish to be notified.

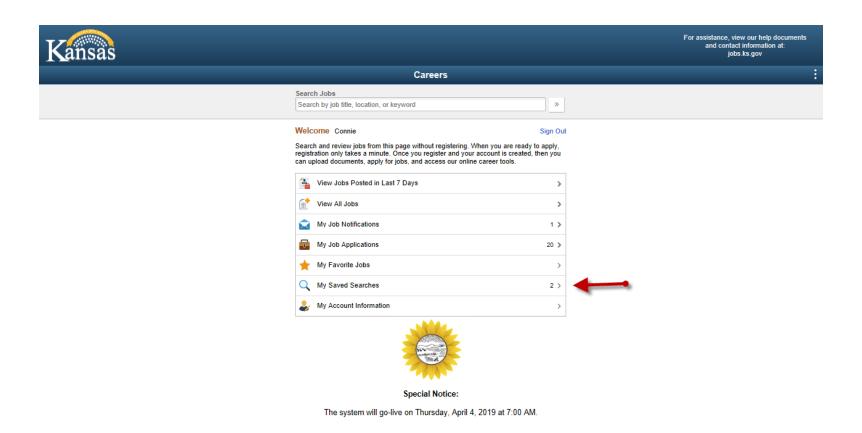
For each search, the applicant will receive 1 email a day but only if there are new jobs found that meet their search criteria. If their search doesn't return results, the applicant will not receive an email that day.







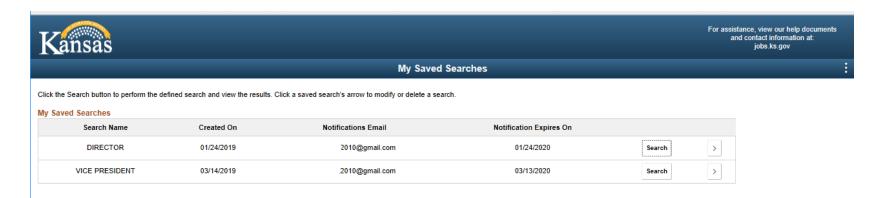
Saved Searches subscription will list all Saved Searches in the My Saved Searches menu option on the Careers page.







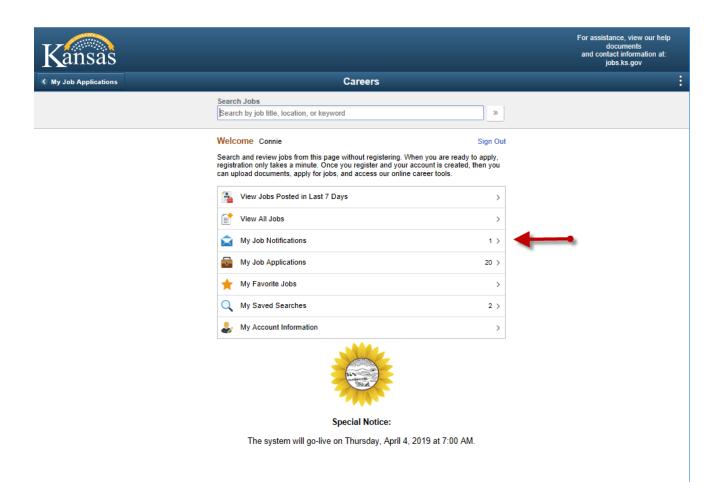
The My Saved Searches page lists the Saved Search subscriptions created by the applicant along with the expiration date of each search. This page also allows the applicant to conduct a search without waiting for the daily update by clicking on the Search button to the right of the Saved Search they are interested in.







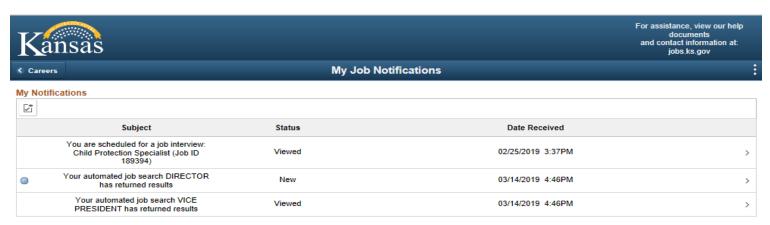
Saved Searches subscription will place a notification in the My Job Notifications menu option on the Careers page when new jobs are found that meet the applicants job search criteria.







The My Job Notifications page will contain links to the specific job postings that contain matches to the search criteria saved by the registered applicant.





The Job Search notification email contains links to the specific job postings that contain matches to the search criteria saved by the registered applicant.

Dear John Smith
Here are the latest job postings that match your search criteria. Select the links to sign in to your careers account to view the job details and create an application:
189419: President of Custodial Engineering
Alternatively, use the link provided to sign in and browse all job postings and apply for other positions: <u>Career Home Page</u>
Thank you.
This email was automatically generated. Please do not respond.



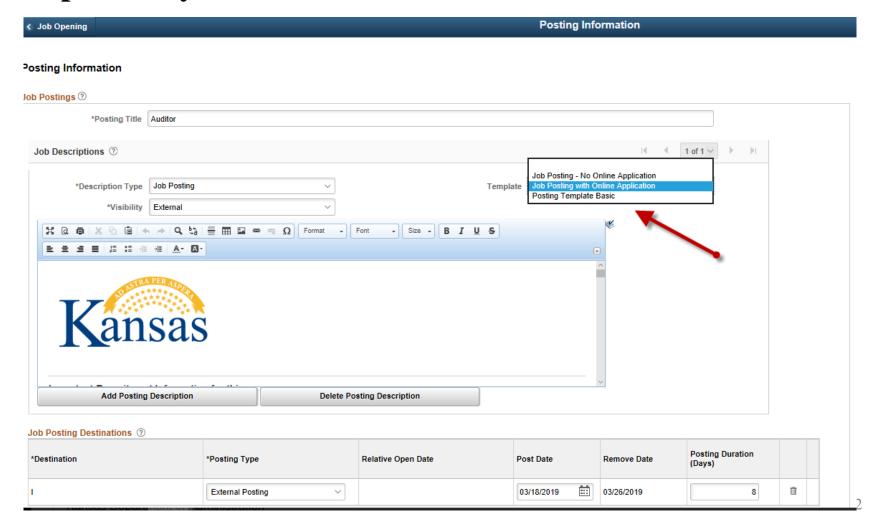
Job Posting Template

- Standardized Job Posting Templates have been created for Job Openings created in SHARP.
 - Job Posting No online application
 - Job Posting with online application
- The purpose of the common posting template is to organize content in a consistent way across the website so that applicants can easily find similar information in the same place in each job posting. This also presents a professional image of State Agencies and the State of Kansas.
- The Office of Personnel Services is requesting that all Job Openings created in SHARP utilize these new templates.



Job Posting Template

Choose the Job Posting <u>template</u> that matches the Recruitment Template ID you selected.





Email Correspondence

- Recruiters will have the ability to create ad hoc correspondence and generate additional types of emails from within the Recruiting module.
- Emails that have been updated to contain State of Kansas process wording include:

To	From	About
Job Seeker	Careers portal	Saved Search results when a new job is posted.
Job Seeker's Friend	Job Seeker via Careers portal	Job Seeker uses the <u>Email A Friend</u> function on the Job Description page.
Applicant	Careers portal	All <u>Account</u> , User Name, and Forgot Password related emails
Applicant	Careers portal	A job application was submitted.
Applicant	Recruiter	Request for <u>References</u> (complete section of their job application).
Applicant	Recruiter	Link applicant to job opening. Email asks applicant with computer access to finish the job application.
Recruiters, Interviewers, Others	Recruiter	Route email to request they review the applicant(s)



- Wednesday, March 27, 2019: The last day applicant letters that contain the system generated Applicant ID will be created and mailed.
- Friday, March 29, 2019: After March 29th applicants will not be able to view job postings or apply for jobs until the updates are complete. All Job Openings will be closed in SHARP on Friday, March 29, 2019. The State Employment Center website will be updated to notify applicants that a new application and Job Search process will begin on Thursday, April 4, 2019.
- Tuesday-Wednesday, April 2-3, 2019: Recruiters enter Job Openings with a post date of April 4, 2019.



- Thursday, April 4, 2019: First Day Careers portal is available for Applicants to view job postings and apply on-line for positions.
- Review the list of Optional Questions and email Kristine Scott at Kristine.Scott@ks.gov to add additional questions to be available in SHARP on April 2, 2019 by Thursday, March 28, 2019.
- Use the Job Posting Template to create text for job openings that need to be available for the opening of the Careers portal the morning of April 4, 2019.

- Inform your technical staff to ensure that emails sent from KSJOB_NoReply@ks.gov can be received in your agency.
- SHARP users are not required to retake SHARP CBTS but we encourage you to review all of the revised training materials to familiarize yourself with the changes.
- SHARP Fluid 9.2 Recruiting module Training and Desk Aides are being added to the SHARP website as they are completed and can be found at:
 - https://www.admin.ks.gov/offices/personnel-services/sharp/fluid-9-2-training
- Previous Recruiters Network Meeting presentations can also be found at the link above.



- Applicants who are unable to remember the answer to their Secret Question will be instructed to call the Help Desk to have their password reset.
- Applicants in Topeka should dial 785-296-1000 or toll-free at 1-866-999-3001 outside of Topeka. The Kansas Service Desk staff will be available Monday through Friday from 8:00 am to 4:30 pm except on observed holidays.



Questions



Ransas Department of Administration

Contacts

Send responses/questions about the HIRE Project to the team members listed below:

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